

Product information

Casino
flex systems

Introduction

The company

Founded in 2015 by Tim Klok and Bas Baarbe, CasinoFlex Systems International has the goal to deliver state of the art casino management systems, for an affordable price. Developed systems using experience and knowledge from the operation. We do what you think is best, not what we think is best. Customized reports for each department in your casino, finance, management, cash desk. You name it, we make it!

The product

The proposed system consists of different modules; the basic slot accounting, cashless (card or RFID), player tracking, jackpots and PaperCASH, a possibility to use tickets to play on the slots. While the basic slot accounting module is the base of each system and is always necessary, and includes other functionalities such as jackpots, the other modules can be combined as needed.

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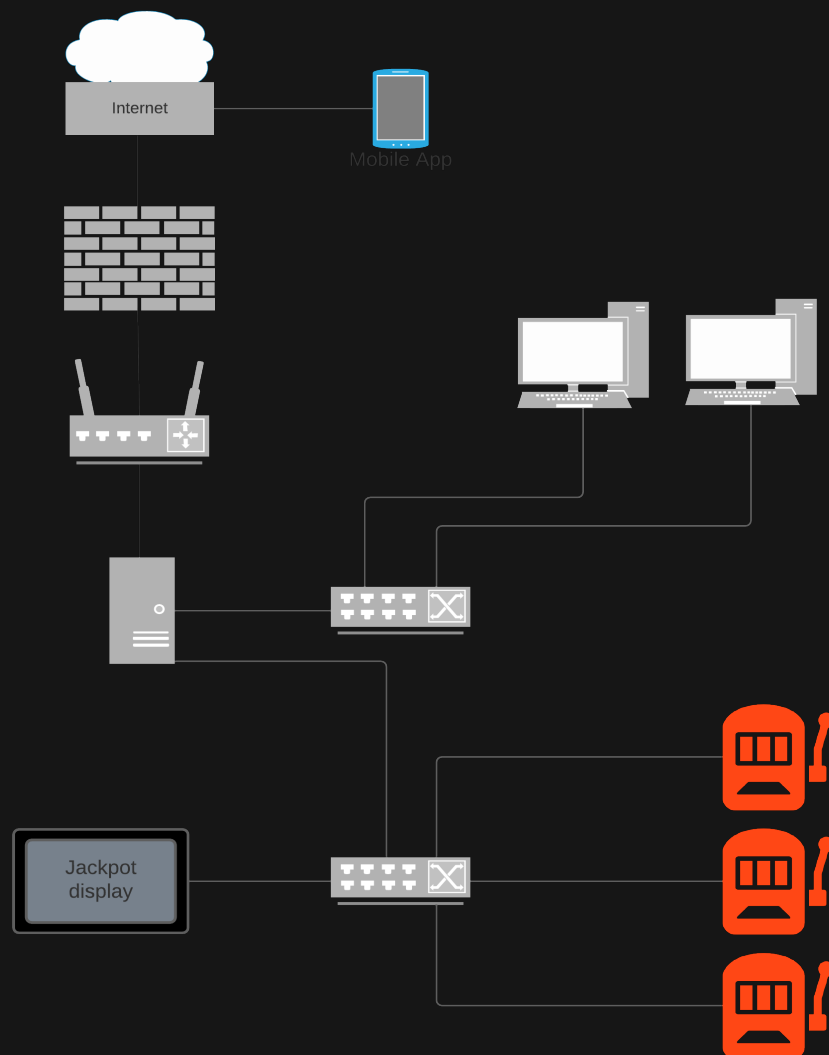
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System basics

The CasinoFlex system is a management system for slots, based on collecting information from the slot machines. For this purpose, a proprietary slot management interface module has been designed and developed by CasinoFlex. Each slot machine needs to be equipped with a module, which relays all information collected from the slot machines to the central server for storage and processing.

This enables the system to provide all other functionality, such as accounting, jackpots, etcetera.



Accounting

The base module, accounting, is what drives the system. All collected information is processed and stored and made available for analysis through reports and charts. All other modules get their input from this module.

The slot management interface module that connects to the machine has various possibilities and protocol abilities. Currently, SAS and older non-SAS machines are supported, as well as the dutch VAN protocol. There are also options for connecting a display for player interaction, both a modern touch interface as well as a more basic LCD character display.



Functionality includes:

- Result calculations (real-time and daily)
- Payment verifications
- Consolidation of bill and coin counts
- Slot performance analysis
- Real time management information (security events, results, players, etc)
- Extensive reporting with custom made reports

PaperCash

PaperCASH is a functionality where players who payout from a slot machine receive a unique ticket, which can be used to move their balance to a different slot machine by inserting this ticket into the bill acceptor (TITO). In addition, the operator can decide to issue free tickets as a promotion, which cannot be exchanged for actual money. In addition, these special tickets can be converted automatically to regular cash when certain conditions are met.



The system provides these functionalities, if supported by the slot machines, and in addition, offers a full management system to account for these tickets, and to manage the promotions as mentioned above.

Functionality includes:

- No more coins in the slot machines
- Full integration into the reporting
- Real time and historical overview of player activity, based on the tickets used
- Promotional tools to promote certain slot machines or areas by giving away free, playable only, tickets
- Encourage players to play by issuing free tickets which will only be allowed to be cashed out after certain conditions are met (e.g. 100\$ ticket will be cashable when a total bet of 100\$ is made on with this ticket)

Jackpots

Within the CasinoFlex System, there are multiple possibilities to create and manage jackpots. All machines can participate in an unlimited number of jackpots, and these jackpots can be shown through different media players.

Several types of jackpots are supported: progressive jackpots, mystery jackpots, time based mystery jackpots, etc.



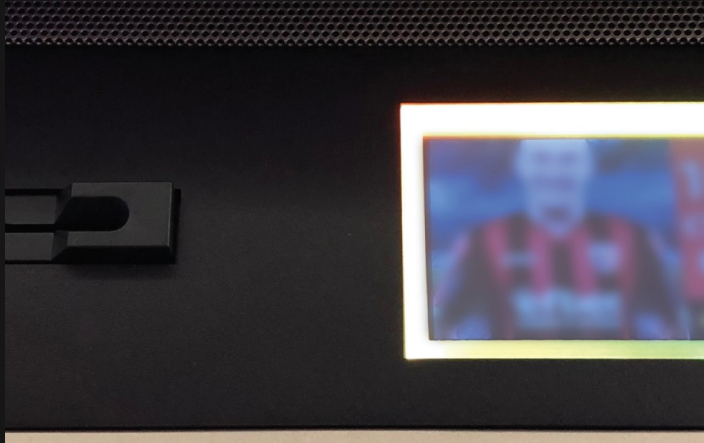
The system can also manage the internal jackpots of the machines, if the machine supports the appropriate SAS commands. In addition, multiple sites can be linked together to create a wide area jackpot. Of course, all this is fully integrated in the other system modules, such as accounting and reporting.

Functionality includes:

- Time based mystery jackpots, where a jackpot is guaranteed to hit within a specific time period
- Regular mystery jackpots (won randomly based on total bet)
- Progressive jackpots (determined by a winning combination on the slot)
- Automatic credit to the slot machine of a won jackpot
- Jackpots can be assigned to specific player levels in case player tracking is used
- Wide area jackpots

Player tracking and marketing

The CasinoFlex System will allow your players to register for a player account, and use the card they receive to collect points for each bet they make on the slot machines. With these points, free credits can be generated on the slot machines, among other things.



These credits are converted directly at the slot machine, without having to go to a cashier station or other terminal. In addition, by linking a player to the bets made on a machine, the operator has the possibility to track his valuable players and act accordingly.

Functionality includes:

- Playing becomes more attractive for the players by means of collecting points for money
- Full integration into the reporting
- Real time and historical overview of player activity
- Promotional credits to be converted directly at the slot machine
- Introduction of special promotions on points. Examples are double points when a player has his birthday, extra points on specific slots and/or games, etc.
- Color display acting as a media outlet and jackpot display. Fully integrated into the jackpot media system for direct media streaming and player advertising
- Customizable, multilingual user interface for the players
- Ability to schedule live feeds to be displayed
- Player interaction like calling an attendant, ordering drinks, etc.
- Ability to reserve a slot for a period of time by carded players

Cashless

Cashless allows the customers to use a card instead of coins to play on the slot machines. The balance of the customer is held on an account in the system, where the card is used as a method of identification.

Once the card is inserted, the customer is also able to use bills to fill up his account. At the cage the customer is able to add money to his account or to withdraw the full amount or a partial amount from his account balance. CasinoFlex provides all hardware needed for cards, this includes a card reader, a LCD display and the applicable mounting bracket for each slot machine.

In addition to the card system, CasinoFlex also offer the **TouchPay** system. This system does not require any special hardware to be mounted in a slot machine (such as a bracket, display and cardreader), apart from a button shaped pad. This pad will read a player card that is held against it and the credits held in the account will be transferred to the credits of the slot machine. When finished, a player can again hold his card to this pad, so that the remaining credits on the machine are transferred back to the account. Because **TouchPay** utilizes RFID technology, instead of a card other RFID enabled devices can be used as well, such as a fob or a phone app.

Functionality includes:

- Issuance of customer specific or anonymous cards
- Allow play on the slot machines only when using a card
- Real time and historical overview of all player activity and transactions
- Magnetic cards, RFID cards or fobs
- Fully equipped player tracking and cashless module with cardreader and display
- **TouchPay**, using only a touchpad with customer feedback through RGB led's

Touch pay

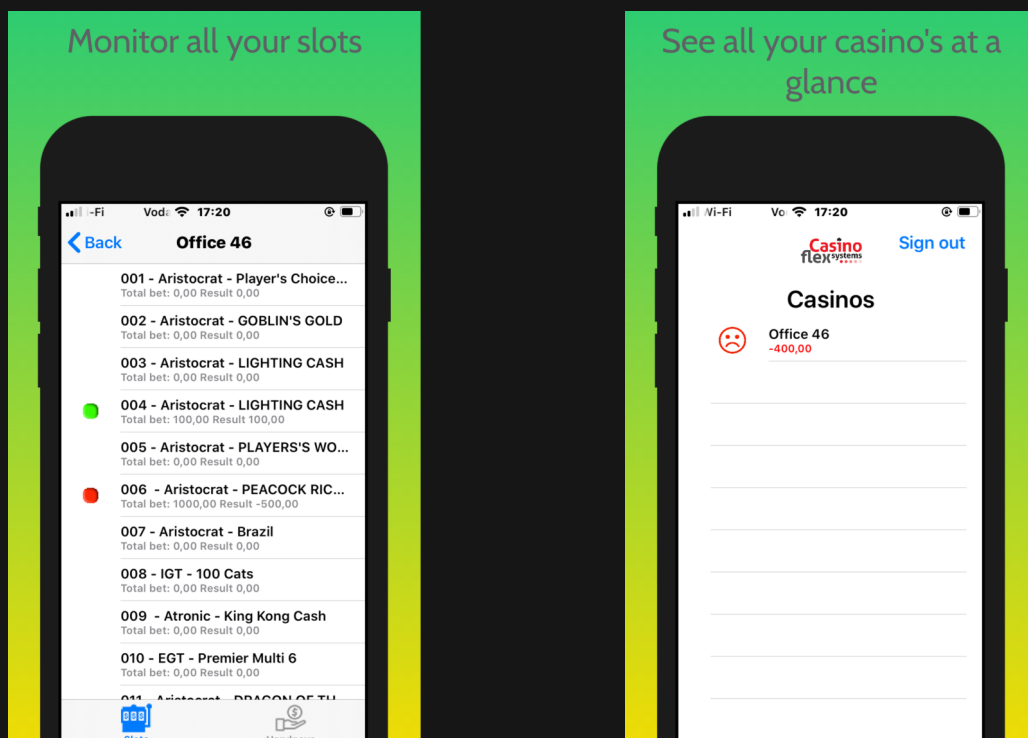
The CasinoFlex Systems TouchPay module is an efficient tool to move the money around your casino floor. This RFID cashless solution has several advantages: no cash on the floor, easy to use for players, easy to install on slotmachines and due to the use of RFID (contactless) cards or tokens, no moving parts



In addition to cashless, the TouchPay system can also be used for more extensive player tracking. In this case it replaces the magnetic card readers

Mobile applicaiton

A mobile app is also available, for remote monitoring of the casino(s) at any time and any place.



The app is available on both the Android OS and on Apple phones, through Google Play or the Apple App store

